



This is to certify that

Dipl.-Ing. Markus Krumpoeck

has passed the

ITIL® version 3

Foundation Examination

11 April 2011

A handwritten signature in black ink, appearing to be 'M.R.B. van der Lande'.

M.R.B. van der Lande
CEO EXIN

4171106.972963

EXIN

The global certification company for Information Management

ITIL® is a Registered Community Trade Mark of OGC (Office of Government Commerce, London, UK), and is Registered in the U.S. Patent and Trademark Office.



00000000



result paper

Registration Number: 4171106
Name: Dipl.-Ing. Markus Krumpoeck

Utrecht,

EXIN hereby certifies that Dipl.-Ing. Markus Krumpoeck has participated in the examination

ITIL® V3 Foundation

on 11 April 2011 and has

Passed

with a score of 95% where 65% is needed.

A handwritten signature in black ink, appearing to be "M.R.B. van der Lande", with a horizontal line underneath.

M.R.B. van der Lande
CEO EXIN



ITIL® V3 Foundation
Examination Score Report

CANDIDATE: markus krumpoeck
CANDIDATE ID: sr7251561
REGISTRATION NUMBER: u59dus5023
EXAM: ITIL® V3 Foundation
SERIES: 101

DATE: April 11, 2011
SITE NUMBER: AU11

PASSING SCORE: 65% **YOUR SCORE:** 95% **GRADE:** Pass

This report shows the percentage of items in each section you answered correctly for the ITIL® V3 Foundation test.

Section Title	0	100	Score
Service Management as a practice	<input type="text"/>		100%
The Service Lifecycle	<input type="text"/>		100%
Generic concepts and definitions	<input type="text"/>		100%
Key Principles and Models	<input type="text"/>		100%
Major Processes	<input type="text"/>		90%
Minor Processes	<input type="text"/>		88%
Functions	<input type="text"/>		100%
Roles	<input type="text"/>		100%
Technology and Architecture	<input type="text"/>		100%

Examination institute for
Information Science
www.exin-exams.com

