



This is to certify that

Markus Krumpoeck

has passed the

ITIL® V3 Intermediate Qualification:

Service Strategy

Certificate

25 January 2012

A handwritten signature in black ink, appearing to read 'M.R.B. van der Lande'.

M.R.B. van der Lande
CEO EXIN

4171106.1045097

EXIN

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result paper

Registration Number: 4409987
Name: Markus Krumpoeck

Utrecht, 31 January 2012

EXIN hereby certifies that Markus Krumpoeck has participated in the examination

ITIL® V3 Service Strategy

on 25 January 2012 and has

Passed

with a score of 100% where 70% is needed.

A handwritten signature in black ink, appearing to be "M.R.B. van der Lande", with a horizontal line underneath.

M.R.B. van der Lande
CEO EXIN





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Coaching Report

31 January 2012

Registration Code	EXN4409987
Name	Markus Krumpoeck
Exam Session	1170090
Module	ITIL® V3 Service Strategy
Exam date	25/01/2012
Final Score	with a score of 100% where 70% is needed
Max Score	40
Cut Off score	28
Result	Passed

Topic Analysis

ITV3SS.DE\5585 Driving Strategy through the lifecycle	5 / 5	100%
ITV3SS.DE\5585 Driving Strategy through the lifecycle	5 / 5	100%
ITV3SS.DE\5586 Financial Management	5 / 5	100%
ITV3SS.DE\5586 Financial Management	5 / 5	100%
ITV3SS.DE\5587 Managing Demand	5 / 5	100%
ITV3SS.DE\5587 Managing Demand	5 / 5	100%
ITV3SS.DE\5588 Portfolio	5 / 5	100%
ITV3SS.DE\5588 Portfolio	5 / 5	100%
ITV3SS.DE\5589 Service Strategy Principles	5 / 5	100%
ITV3SS.DE\5589 Service Strategy Principles	5 / 5	100%
ITV3SS.DE\5590 Conducting Strategic Assessment	5 / 5	100%
ITV3SS.DE\5590 Conducting Strategic Assessment	5 / 5	100%
ITV3SS.DE\5591 Critical Success Factors and Risks	5 / 5	100%
ITV3SS.DE\5591 Critical Success Factors and Risks	5 / 5	100%
ITV3SS.DE\5592 Defining Services and Market Spaces	5 / 5	100%
ITV3SS.DE\5592 Defining Services and Market Spaces	5 / 5	100%

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