

This is to certify that

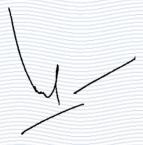
Markus Krumpoeck

has passed the

ITIL® V3 Intermediate Qualification:

Service Strategy Certificate

25 January 2012



M.R.B. van der Lande CEO EXIN

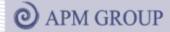
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EXIN

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Registration Number: 4409987 Name: Markus Krumpoeck

Utrecht, 31 January 2012

EXIN hereby certifies that Markus Krumpoeck has participated in the examination

ITIL® V3 Service Strategy

on 25 January 2012 and has

Passed

with a score of 100% where 70% is needed.

M.R.B. van der Lande CEO EXIN



Coaching Report 31 January 2012

Registration Code EXN4409987

Markus Krumpoeck Name

Exam Session 1170090

Module ITIL® V3 Service Strategy

Exam date 25/01/2012

with a score of 100% where 70% is needed Final Score

Max Score 40 Cut Off score 28 Result Passed

Topic Analysis		
ITV3SS.DE\5585 Driving Strategy through the lifecycle	5/5	100%
ITV3SS.DE\5585 Driving Strategy through the lifecycle	5/5	100%
ITV3SS.DE\5586 Financial Management	5/5	100%
ITV3SS.DE\5586 Financial Management	5/5	100%
ITV3SS.DE\5587 Managing Demand	5/5	100%
ITV3SS.DE\5587 Managing Demand	5/5	100%
ITV3SS.DE\5588 Portfolio	5/5	100%
ITV3SS.DE\5588 Portfolio	5/5	100%
ITV3SS.DE\5589 Service Strategy Principles	5/5	100%
ITV3SS.DE\5589 Service Strategy Principles	5/5	100%
ITV3SS.DE\5590 Conducting Strategic Assesment	5/5	100%
ITV3SS.DE\5590 Conducting Strategic Assesment	5/5	100%
ITV3SS.DE\5591 Critical Success Factors and Risks	5/5	100%
ITV3SS.DE\5591 Critical Success Factors and Risks	5/5	100%
ITV3SS.DE\5592 Defining Services and Market Spaces	5/5	100%
ITV3SS.DE\5592 Defining Services and Market Spaces	5/5	100%

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