



APMG-International

THIS IS TO CERTIFY THAT

Markus Krumpöck

HAS PASSED THE

ITIL®

**Intermediate Examination:
Intermediate Lifecycle Stream
Service Design**

DATE

05 September 2013

REGISTRATION NUMBER

ITIL/099734

CERTIFICATE NUMBER

02747422-01-9IEY

Alan Harpham
APMG Chairman

 Official ITIL® Accreditor



This certificate remains the property of The APM Group Ltd and shall be returned immediately on request.
The APM Group Limited, Sword House, Totteridge Road, High Wycombe, Buckinghamshire, HP13 6DG,
England

Telephone - + 44 (0) 1494 452 450. Fax - + 44 (0) 1494 459 559. www.apmg-international.com
Registered in England No 2861902

This examination was based on the 2011 edition.

ITIL® is a registered trade mark of the Cabinet Office
The Swirl logo™ is a trade mark of the Cabinet Office



00180075