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This is to certify that

**Markus Krumpöck**

Has achieved the

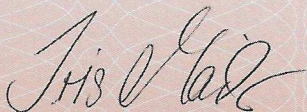
**ITIL® Intermediate Certificate:  
Service Transition**

Effective from

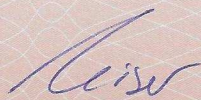
**14.03.2014**

Certificate number

**1402#311876996**



Iris Maier  
Head Certification Body for Persons  
of TÜV SÜD Akademie GmbH



Gabriele Reiser  
Official in charge  
of TÜV SÜD Akademie GmbH

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